



Fundraising Charter & Policy

At Creed Care complete transparency and openness is our number one priority. We strive to be as transparent as possible about all our activities, charitable and otherwise.

- . All our fundraisers shall be clearly identifiable, displaying a clear and visible form of identification at all times when fundraising.

- . All fundraisers shall provide the consumers with material related to the company, primarily through the form of a leaflet or other kind of marketing material.

- . A letter of authorisation (LOA) shall be held by all fundraisers when working. If anyone working on our behalf claims to be from our organisation but does not have an LOA present then you should contact us to confirm their validity.

- . The name of the charity or organisation, and website, as well as full contact details shall be provided upon request at all times, as well as being displayed on all marketing material.

- . Our fundraisers are polite and courteous at all times to the members of the public and will never harass, intimidate or pressurise members of the public into signing up or donating to the charity.

- . Our fundraisers will ever approach or ask for money from anybody under the age of 18.

- . Fundraisers will not shake collection buckets or tins at any time.

- . We take the safety and security of all are staff very seriously. It is for these reasons that they are equipped with bodycams and may use it whenever they feel the need to. Any assaults, threats of violence or other unwanted behaviour towards fundraisers will be reported to the police immediately.